

Data Security

We take all steps reasonably necessary to make sure that all personal information is securely handled in line with this notice. As well as our internal policies and procedures, we train staff in data handling. Access to your personal information is restricted and only used for the purposes for which we collected it.

All information you provide to us is stored securely, both physically and on servers. We have contracts in place with third parties storing data on our behalf outside the UK (but with the EEA). In exceptional circumstance where data is transferred outside the EEA appropriate protections are arranged.

Special Category Data Handling

Certain data requires special handling because if it disclosed accidentally it could have a harmful effect on you. This includes sensitive data (race & ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, genetic data, biometric data, health, sex life or sexual orientation), criminal data and children's data. As such, we will only use this data with your consent unless it is in your vital interests (threat to your life), it is in our legitimate interests, where there is a legal obligation or a contractual commitment. Procedures are in place to handle this data appropriately. Some examples of where we use special category data:

- Food requirements for catering (potential health data)
- Medical information of participants of golf and safari park events (health data)
- To support your recovery at work after an absence (health data)
- Race/ethnic origin (equal opportunities monitoring)
- Disclosure and Barring Service checks (criminal data)